



For customers

Your guide to paperless documents

At Aegon we're increasingly aware of the need to act to improve and preserve our environment for future generations. Setting a document preference to **Online**¹ and going paperless can help the environment by allowing us to significantly reduce the amount of paper we issue out.

When a new document is available, you'll be able to securely access it online from your Aegon Dashboard document store. We'll send an email notification to the email address we hold on record to let you know it's ready to view.

By setting your preference to **Online**¹, you can view the following documents paperless:

- ✓ Annual/quarterly statements (including tax voucher)
- ✓ Contract note
- ✓ General investment account to ISA switch
- ✓ Income details confirmation
- ✓ Pension payment letter
- ✓ Retirement options pack
- ✓ Switch statement

Thank you for helping us make a difference to the environment. In appreciation of everyone's support in helping us reduce the amount of paper we issue, we're going to plant a total of 1,000 trees through [Trees for Life](#) as part of our Aegon Future Forest, so that together we can make a positive impact for future generations.

¹ Where possible, we'll apply your document preference to all products you hold with us including any future products you may take out. Where a paperless document isn't currently available, we may still send some types of documents by post.

Aegon is a brand name of both Scottish Equitable plc (No. SC144517) registered in Scotland, registered office: Edinburgh Park, Edinburgh EH12 9SE, and Cofunds Limited, Registered in England and Wales No.03965289, registered office: Level 26, The Leadenhall Building, 122 Leadenhall Street, London, EC3V 4AB. Both are Aegon companies. Scottish Equitable plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Cofunds Limited is authorised and regulated by the Financial Conduct Authority (FCA). Their FCA Financial Services Register numbers are 165548 and 194734 respectively. © 2021 Aegon UK plc

DIR390242 04/21